

PRODUCE BOX TERMS AND CONDITIONS



PLEASE READ THE TERMS AND CONDITIONS BELOW:

Please know that your produce box is unlike any other box out there and may even be greatly different from week to week. The produce is seasonal. The contents of the box will be especially different from the beginning of the season to the end of the season. The weight of your box is also going to have differentiating poundages each time you receive new produce. Example: one week you may have more potatoes and the next week you may have more lettuce. Many fruits and vegetables only begin to ripen in June/July, so please be patient with what you may hope to find in your produce box. Expect a variety of produce throughout the season. Please take the weather into consideration, for example, if there is a flood or drought, your box may be different from what you had in mind. At any certain time, some items may come from other local farms, especially if they are not ready to be harvested in Geneva, IL.

There may be produce items out of stock or the quality does not meet Windy Acres Farm standards, therefore, we reserve the right to substitute these items with another produce item. Your order will not be filled if a payment is not received. If a member fails to pick up their box they will be responsible for communicating when they will be able to reschedule a pick up. On a late pick-up the freshness of the produce is not guaranteed at that point. Customers are allowed two waivers per 22 week season. There are no waivers for the 8 week program. You must give a one week notice to pass on one produce box and you will not be charged. If you forget to pick up your box or can't make it for another reason that also counts for one waiver. You will not be charged if this happens as long as this occurs within your two waivers maximum. After your two waivers are used, you will be charged automatically regardless if you do or do not pick-up your produce box.

If you opt for delivery, the delivery price is based upon your location in congruence to Windy Acres Farm Stand Geneva, IL. Your produce is picked and packaged fresh. After delivery or pick-up, Windy Acres Farm Stand is not held accountable for the freshness and the quality of the produce in the box. Please remember all of your produce has a short shelf life and there are no preservatives added to these items. Please be mindful of consuming your produce in a timely manner. Most of the produce in your box is ripe and ready to eat. Please enjoy your produce box and have a good time experimenting with new & healthy foods. We will keep your credit card on profile. Your privacy is very important to us. We will not share your information with anyone. Windy Acres Farm will automatically charge your credit card weekly based on your program. You may upgrade your program at any time during the season.

Please give 24 hours notice to upgrade your box and at least 72 hours to alter your price plan.

I agree and will follow the terms of this contract in its entirety and understand everything that is stated.